End of year activity report for the Water Division, Fiscal Year 2015.

- The Staff completed five thousand two hundred fifty-nine (5,259) work orders. These ranged from re-reads, final reads, service turn-ons, turn-offs, vacancy status, etc. One thousand one hundred thirty-nine (1,139) were preventative work orders on the City's well houses and reservoirs. Six hundred eighty-five (685) of these were check for leaks, in which a Staff member made contact with the home or business owner to make them aware of a potential problem and provide assistance in identifying the problem.

- City wells pumped a total of one billion eight hundred forty-two million five hundred fifty-four thousand nine (1,842,555,498) gallons of water.

- One thousand eight hundred-eight (1,808) tags were hung for delinquent accounts and non-compliance with the Cross Connection Control Ordinance. One hundred ninety-six (196) services were disconnected for the same.

- Completed one thousand nine hundred sixty-six (1,966) locates for the City’s underground mainlines and service lines.

- Installed forty-five (45) new meters; replaced one hundred eighty-four (184) non-working meters.

- Completed thirty-two (32) service line and mainline repairs.

- The Division’s Fire Hydrant Maintenance Program performed maintenance on fifty (50) fire hydrants.

- Exercised eighty (80) mainline valves.

- Developed twelve (12) new water service connections for customers.

- Installed one hundred-twelve (112) new MXUs for the radio read program and replaced fifty-two (52) non-working MXU’s.

- The Division’s Cross Connection Control Program tracked four thousand four hundred thirty-four (4,434) backflow assemblies and completed two hundred sixty-nine (269) tests of City assemblies and field inspections on new landscape sprinkler systems.

- Completed one hundred eight-eight (188) water samples to ensure water quality for City customers and to also meet State and Federal requirements.

- The Division reads up to seven thousand (7,000) residential and commercial meters on a monthly basis and had had thirty-eight (38) after-hour call outs for the year.

If you have any questions or would like more information please do not hesitate to contact me.

Matt Isch
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