



Public Services Department  
Water Division

Valued Customers,

See below for some important dates regarding backflow testing and irrigation services.

Starting April 3<sup>rd</sup>, 2023, we will begin activating commercial irrigation services for the season.

Annual irrigation backflow assembly tests are due by **May 15<sup>th</sup>** for Commercial customers and **June 15<sup>th</sup>** for Residential customers. If your irrigation has not been activated by the due date or you have a test scheduled after the due date please notify the Water Division. This will help prevent you from receiving a late notice, penalties, or an interruption to your water service. See the City's website for our online **Irrigation-Backflow Contact Form** you can use.

All **commercial/industrial accounts** with a backflow prevention assembly onsite must submit satisfactory test reports annually prior to **May 15<sup>th</sup>**. This includes their landscape irrigation systems and fire systems. If the irrigation system is not operating by May 15<sup>th</sup>, a backflow assembly test must be completed within **fifteen (15)** days of the date the system is recharged (turned on).

All **residential accounts** with a backflow prevention assembly onsite must submit satisfactory test reports prior to **June 15<sup>th</sup> annually**. If the irrigation system is not operating by **June 15<sup>th</sup>** a backflow assembly test must be completed within **fifteen (15)** days of the date the system is recharged (turned on).

The City of Post Falls Water Division will mail out customer reminder letters with the **March, April, and May bills**. The Water Division will have increased call answering capabilities during this busy time to ensure our customer's messages are being received.

The City of Post Falls Water Division will start delivering "Hang Tags" for noncompliance accounts on the following dates: **June 1st** for commercial accounts and **June 28<sup>th</sup>** for residential accounts.

The City of Post Falls Water Division will start service disconnects for noncompliance accounts on the following dates: **June 14<sup>th</sup>** for commercial accounts and **July 12<sup>th</sup>** for residential accounts.

**Penalties:** The cost of a hang tag is \$35.00 and is added to the customer's account. Should noncompliance continue, the water service to the premise shall be disconnected for safety reasons. The cost to restore service is an additional \$35.00 fee.

Sincerely,

City of Post Falls Water Division